



Singleton Firelight Festival + Firewalk Terms and Conditions April/May 2022

Event Description: Singleton Firelight Festival + Firewalk 14 – 22 May 2022

Event Description and Inclusions: The Singleton Firelight Festival and Firewalk light and laser spectacular is a nine-night event from 14 – 22 May with laser spectacular event from 6pm nightly along the river at Cook Park in Singleton and a Firelight Festival after dark event with fire performers, live music, food trucks, local dining and retail, and the best of Hunter Valley wine, spirits, and beer on Saturday 21 May between 6pm and 10pm.

All events in the Singleton Firelight Festival and Firewalk nightly shows are free but ticketed with limited tickets for each event and Firewalk show time. Tickets are available on a first book, first serve basis and will be closed once each show and event ticket allocation is expended.

Singleton Firelight Festival + Firewalk Terms and Conditions April/May 2022

- 1) These terms and conditions provide information on how to book free tickets for the Firelight Festival after dark event and nightly Firewalk events in Singleton during the period 14 – 22 May 2022.
- 2) Free tickets to the Firewalk nightly shows can be booked via Eventbrite as outlined in point 5 of these terms and conditions. Booking a free ticket is deemed acceptance of these terms and conditions.
- 3) The Promoter is Singleton Council (52 877 492 396) of 12 – 14 Queen Street, Singleton. NSW 2330 (Promoter)
- 4) Ticket bookings on Eventbrite are open from Friday 8 April until 5pm on each night of the Firewalk event between 14 – 22 May and until 5pm Saturday 21 May for the Firelight Festival after dark event or until ticket allocations are expended prior to these dates (Booking period). Tickets are limited and available on a first serve basis and will be closed once expended for each Firewalk Show and the Firelight Festival after dark event.
- 5) There are no exclusions to ticket bookings to the community and visitors and the free tickets are open to everyone.

HOW TO BOOK A TICKET TO SINGLETON FIRELIGHT FESTIVAL AND FIREWALK SHOWS

- 6) Free tickets for the events and shows at the Singleton Firelight Festival can be booked via Eventbrite. There are separate links for the Firelight Festival after dark event and the Firewalk nightly shows and times. These links can be found at:
<https://www.singletonfirelightfestival.com.au>



A booking is made by clicking on the appropriate Eventbrite link at <https://www.singletonfirelightfestival.com.au> for that event or show. Then adding in the details required to make the booking and pressing the submit button. An email will be sent to the corresponding email address entered in the booking that will contain confirmation and a ticket for the booking for the event.

CANCELLATION

In the event of cancellation, attendees will be notified by email and a cancellation notice will be posted on Singleton Council's Facebook page and the Firelight Festival Website: <https://www.singletonfirelightfestival.com.au>

GENERAL

7) The following limits on entry are applicable:

- a) Ticket bookings are not transferable, and no cash alternative will be made available.
- b) Tickets are limited to 500 tickets per Firewalk start time (there are 8 to 10 times per evening dependent on the day) during 14 – 22 May and 20,000 tickets for the Singleton Firelight Festival after dark event on Saturday 21 May. The promoter reserves the right to make any changes to availability of tickets.

8) The Promoter does not accept responsibility for any booking tickets not received electronically for any reason during the booking period. The Promoter does not warrant that the entry mechanism will be available at all times during the booking period.

9) If, for any reason, the event is not capable of being run as planned, including bad weather, technical related issues, tampering, unauthorised intervention or any other causes beyond the control of the Promoter, which affect ticket provision or the capability to run the event, the Promoter reserves the right in its absolute discretion to take any action that may be available to it, including cancelling, terminating, modifying or suspending the Promotion, subject to approval by the relevant regulatory authorities.

10) By booking tickets for the event you agree and acknowledge:

- a) you may be contacted by the Promoter (or an agent of the Promoter) to provide comments and feedback about the event and the Promoter (or an agent of the Promoter)
- b) the Promoter may use any comments anonymously for future promotional and marketing purposes.