

You know where you live. But did you know that the property address held by Council for where you live is a critical piece of information?

The property address held by Council is linked to the legal description of the land you own or occupy. NSW Geographical Names Board expects councils to assign addressing to meet the standards outline in the NSW Address Policy, and display of these addresses is enforceable under the Local Government Act 1993. Further information can be found at [www.gnb.nsw.gov.au](http://www.gnb.nsw.gov.au).

### Why is my address important?

A valid Council supplied address is important because it allows for a range of services to be provided to your property including (but not limited to):

- NBN, phone & internet connection
- Delivery from postal services
- Gas & Electricity supply
- Emergency Services

Emergency Services are dependent upon good addressing to ensure they arrive at a location as quickly as possible. A good address consists of a street number, street name, street type, suburb and postcode. The consistent use of the full Council supplied address will greatly help to improve emergency response times and the delivery of good and services to your property.

### Improvement in customer service is a priority!

NSW Government wants to improve the customer service experience when dealing with the State Government and are rolling out a Whole of Government Addressing

Management System. This means any time you want to use a government service you will be required to use a Council supplied address as part of the identification process.

A Council supplied address will be required when applying for or renewing a NSW Driver Licence or when registering your vehicle. It will be required when applying for an Active Kids or Creative Kids voucher. If you would like to undertake recreational fishing, then a Council supplied address will be required to obtain a Recreational Fishing Licence. In future, requests for all products and services provided by the NSW Government will require you to use your Council supplied address.

### What happens if I do not use the Council supplied address?

Addresses supplied when requesting internet connection or used when completing an application for official ID, may not be recognised or accepted if the address used is not the same address held by Council. If you do not use a Council supplied address there is a chance confusion could arise for anyone trying to locate you either physically or in an addressing database.

If the Council supplied address is not used it is possible that:

- Emergency services cannot promptly locate your property.
- NBN, phone and internet may not be connected.
- You will be unable to apply for or use a range of NSW Government services.

If unsure of what your Council supplied address is, please contact your local council.