

APPLICATION FOR HARDSHIP RELIEF – COVID-19

Section 567(c) of the *Local Government Act, 1993*

1. Information

This form is for Customers who have been financially affected by the COVID-19 Pandemic. Provided that application is eligible, Council will rebate the amount of the increase in the rates and charges between the 2019/20 and 2020/21 financial years for your property.

2. Applicant Details

Name/s (Individual or company name in full)					
For companies, contact name		ABN			
Postal Address					
Suburb		State		Post code	
Contact phone number		Mobile number			
Email address					

3. Details

Has your household/business income or expenditure been negatively affected by COVID-19

☐ Yes ☐ No

Can you please explain what has caused your financial hardship through COVID-19 (*Unrealised losses such as superannuation balance reduction, shareholding or property value decreases are not considered financial hardship under Council's policy*)

4. Property Details

Assessment Number	Number	Street	Suburb

5. Declaration

- ☐ I declare that the information provided in this application is true and correct
- ☐ I understand that if I make a false statement in an application, I may be guilty of an offence and fined up to \$2,200.

Name/s	Signature/s	Date

How to Lodge your Application

The application can be lodged via email to council@singleton.nsw.gov.au Please contact our Customer Service Centre on 02 6578 7290 if you have any enquiries.

Privacy Notification

Personal and private information supplied to Council is managed in compliance with the *Privacy and Personal Information Protection Act 1998*, *Government Information Public Access Act 2009* and Council's Privacy Management Plan. The information contained in this application form and any information requested for the purpose of assessing eligibility for a Hardship concession is required under the Local Government Act 1993 and the Local Government (General) Regulation 2005

This information is required before your application for a Hardship concession can be processed. The information is private and confidential and council must not disclose the information to any person or body if it is not directly related to the purpose for which the information was collected.

If you have a complaint about the use of your personal information, contact the Council's Public Officer. The information contained or referred to in this application form may be corrected and updated by you, by contacting the Council.

The Privacy Statement and Privacy Management Plan may be accessed on Council's website at: <https://www.singleton.nsw.gov.au/305/Privacy-Statement>

If you have any further enquiries concerning Privacy matters, contact Council's Privacy Officer on 02 6578 7290.